



Government of **Western Australia**
Department of **Health**

Your Guide to Obtaining a Pest Management Technicians Licence

PSG1

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1 Introduction

The Department of Health (DOH) is responsible for administering pesticide licences in Western Australia. Licences are granted to persons who have attained or, are in the process of attaining an appropriate qualification that permits them to undertake pesticide treatments in public and commercial places for payment.

The aim of this guide is to help individuals apply for a pest management technician licence or a provisional technician licence.

The *Health (Pesticides) Regulations 2011* (the Regulations) provide the full set of requirements governing pest management technicians and provisional technicians in Western Australia.

This guide is not an extract from the legislation. The legislation should be referred to for further information and when legal interpretation is required (Refer to Appendix 5).

2 Legislative overview

The *Health (Miscellaneous Provisions) Act 1911* (the Act) and the Regulations require that pest management technicians and provisional technicians be licensed to use pesticides in public and commercial places and be employed by a registered pest management business.

Under the Regulations, the licence holder may use pesticides only for the endorsements and authorisations and any conditions listed on their licence.

3 Types of licences

The DOH issues two types of licences:

- pest management technician licences
- provisional technician licences.

A licence serves four purposes:

- endorses the licence holder to handle or use pesticides for pest management treatments/activities that the licence holder is qualified to undertake
- authorises the licence holder to use such 'restricted-use' pesticides as the licence holder is qualified to use
- sets conditions under which the licence holder is permitted to use pesticides
- identifies the licence holder as a "fit and proper" person to hold a licence to use pesticides in Western Australia according to the Regulations.

4 Pest management technician licence

A person may apply for a pest management technician (PMT) licence when they satisfy all the following criteria:

- Are at least 18 years of age.
- Are employed by, or self-employed, in a pest management business that is registered by the DOH.
- They have completed an approved qualification or competency skill set from Appendix 1.
- They do not require a provisional technician licence
- Have been declared medically fit
- Are considered a 'fit and proper' person to hold a licence.

5 Provisional pest management technician licence

A provisional technician (PT) licence is required for new applicants who use a pesticide as part of the process towards attaining their qualifications for a pest management technician licence.

The following pest management qualifications/endorsements require a PT licence:

- commercial domestic pests (not including termites and timber pests)
- commercial domestic pests (including termites and timber pests) (NB: does not allow the licence holder to treat power poles)
- termite treatment for power poles
- feral pigeon control
- fumigation.

A PT licence for commercial domestic pest management activities can also be endorsed for:

- lawns and garden
- sales.

Prior to applying for a PT licence, the applicant must obtain written confirmation from a registered training organisation (RTO) to confirm completion of the theory component of the following requisite units. Proof of enrolment in other unit/s for the chosen endorsement area must also be submitted to the Department.

- **commercial domestic pests – with and without termites and timber pests,**
 - *CPPUPM3006 Manage pests by applying pesticides*
- **termite treatment of power poles,**
 - *CPPUPM3010 Control timber pests*
- **feral pigeon control**
 - *CPPUPM3006 Manage pests by applying pesticides*
- **fumigation**
 - *CPPUPM3011 Manage organisms by applying fumigants to commodities and environments.*

To qualify for a PT licence, an applicant is required to satisfy the following:

- submit a completed application form with the prescribed fee
- be at least 17 years of age
- be employed by a registered pest management business
- provide a statement of attainment for theory component of pre-requisite units and proof of enrolment for remaining required units
- be declared medically fit
- be a 'fit and proper' person to hold a licence.

Important information

PT licence holders must be employed by a registered pest management business and **are not permitted to work unsupervised.**

PT licensees who are under the age of 18 years old, must have direct and personal supervision i.e. "shoulder - to - shoulder" or "within sight and sound" until the person is 18 years old.

PT licensees over 18 years must be under direct and personal supervision for up to 30 working days after which they are permitted to apply pest treatments under the direction of a licensed pest management technician supervisor.

Records of all treatments undertaken as a PT must be recorded in a logbook (See section 5.1).

Where a provisional licence holder successfully completes their training course within 30 working days, they can apply to upgrade to a full pest management technician licence. Their application to upgrade (P3 Form) must include a Certificate of Attainment that demonstrates successful complete of the required training and a copy of the logbook for treatments undertaken under a PT licence.

Once approved for a provisional licence, the DOH will send the following items:

- A PT licence which will allow the licence holder to commence work as a provisional technician.
- A logbook to record and keep track of pest treatments applied during the probationary period. NB: The Department may accept suitably signed and dated treatment records from the pest management business instead of the logbook if they state the pest management activities and treatments undertaken by the PT licence holder and the required details of direct personal supervision by a suitably licensed full Technician.

All PT licence holders, with the exception of fumigators, will be provided a copy of the Code of Practice titled *Disposal of Pesticide Residues from Pesticide Applications* with which all licence holders must familiarise themselves with as a condition of receiving a PT licence.

It is a condition of a PT licence that the holder continues in their training to complete the remaining units of competency necessary to upgrade to a full Technician's licence. A PT licence covers a trainee for a probationary period of 12 months after which the licence holder can either

apply to extend the probationary period or apply to upgrade your PT licence to a full PMT licence.

5.1 Logbook requirements for licensed provisional technicians

RTOs and the DOH require a record of pest management activities undertaken for on the job training. It is important that PTs receive training in a variety of pesticide applications and supporting activities relevant to their chosen endorsement area. The RTO can advise on what treatments and activities will be or will not be deemed acceptable.

This record is referred to as a logbook. The logbook may list all activities associated with pest treatments (e.g. pre-operative checks) and must include.

- name of the registered pest management business
- date when work was undertaken
- a brief description of the job
- a list of the registered products/pesticides used
- address/location of the job
- level of supervision provided
- name and licence number of the licensed PMT supervisor
- supervisor signature or confirmation that the trainee has been under their direct and personal supervision at all times.

A PT will need to maintain a logbook until they receive a full PMT licence. The logbook is the responsibility of the provisional licence holder and remains their property for the duration of the probationary period.

The DOH may ask a provisional licence holder to produce their logbook at any time during the probationary period.

6 How to apply

Obtaining a licence is a two-step process:

Step 1: Submit the relevant application form with supporting documentation and pay the prescribed licence fee to the DOH.

Step 2: The DOH will assess the application against the criteria described in Sections 4 and 5.

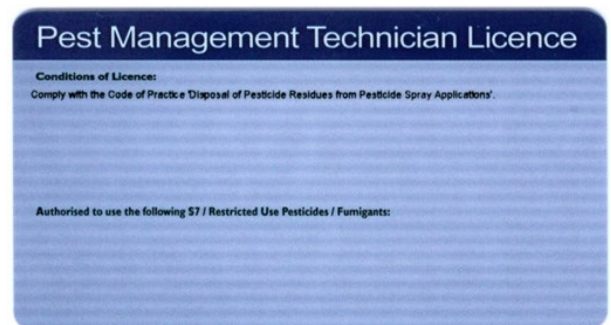
Once approved and payment is cleared, the DOH will send the applicant a photo-identity licence card to the postal address nominated on the application form. The licence will list the endorsements for which the licence holder has been approved and will include any authorisations and conditions.

Example of a licence

Front



Back



7 Fit and proper person

To be eligible to obtain a pest management technician or provisional licence, the DOH must be satisfied that all applicants satisfy the “fit and proper” requirement. An applicant will be required to complete a declaration addressing questions related to whether the person is a “fit and proper” person to hold a licence. Answering “no” to any question will not necessarily prevent you from being approved.

For the purpose of these questions, relevant legislation means the *Health (Miscellaneous Provisions Act 1911, Agricultural and Veterinary Chemicals (Western Australia) Act 1995* and other instruments made under those Acts and any equivalent legislation of another State, Territory or the Commonwealth.

In deciding whether an applicant is a “fit and proper” person to hold a licence under the Regulations, consideration is given to:

- whether a person is of good integrity and character
- any conviction of an offence or infringement under the relevant legislation in Australia
- whether the person has ever had any licence or certificate issued in Western Australia or any other State in Australia in relation to the application of pesticides or fumigants, cancelled, suspended or revoked
- any special conditions, limitations or restrictions that impact the carrying out of pest treatment activities associated with the licence
- any other grounds relevant to the determination of whether the applicant is a fit and proper person.

8 Medically fit

Prior to granting a PMT or PT Licence, the DOH must be satisfied that a person is medically fit to handle pesticides.

All applicants must attach a Medical Examination Form completed by a Medical Practitioner with their application. The form is available from the DOH website. (Refer to Appendix 4).

9 Processing times

The DOH processes all licence applications in the order they are received. There is no urgent or priority application process. All applicants should allow at least 15 working days for a licence to be issued after payment is received. The quickest methods of payment are through electronic funds transfer or credit card.

All application forms that are incomplete or containing incorrect information will be returned to the applicant unprocessed.

10 Fees and renewals

All licences come into effect on the day they are granted. All licences must be renewed annually and are subject to fees. Fees may change without notice. Refer to the fees page on the DOH website for the current fees.

11 Compliance and enforcement

Authorised Officers from the DOH and LG may conduct regular unannounced compliance inspections. An inspection may be routine or in response to a new application or complaint.

This may involve inspection of licences and DOH business registrations as well as more detailed operational and/or motor vehicle inspections.

Action may be taken for significant non-compliances and could include:

- written warning
- prescribed maximum penalty fine of \$2500 for each offence or as determined by a magistrate, and/or
- suspension or cancellation of a licence or DOH business registration.

12 Pest management technician courses

For licensing purposes, the DOH approves pest management course competencies and stewardship courses offered by various entities including Registered Training Organisations (RTOs), pesticide manufacturers and distributors. For more information contact Pesticide Licensing on (08) 9222 2000 or email Pesticidesafety@health.wa.gov.au.

Approved pest management training includes units of competencies and courses delivered by a national, Victorian or WA RTO which include a practical assessment of the student's skill in applying pesticides and are identified in this guide as required training for a PT or PMT licence.

Students are required to meet the internal policies and procedures set by the RTOs. Some RTOs have policies and prerequisites before candidates can attend a course, anyone interested in enrolling in a course should contact the RTO to confirm requirements for enrolment.

RTOs interested in delivering training for WA pest management technicians' licences are encouraged to contact the DOHWA to ensure all criteria are met before enrolling students.

13 Choosing a course

Prospective trainees may choose RTO from the Government training website that is able to deliver the listed competencies from Appendix 1 and who can relate the course content to WA

specific legislation. The training is required to include the practical assessment component necessary for licensing purposes.

Before enrolling into a course, contact the course provider to discuss your needs or refer to the [Frequently Asked Questions \(FAQs\)](#) page on the DOH website.

A PT licence must be obtained for those students who are required to use pesticides prior to becoming qualified, i.e. for undertaking practical assessments as trainees. See Section 5 for more information.

14 Stewardship courses

Manufacturers usually offer specialist training courses for certain high risk pesticides. Some RTO's may also include stewardship courses as part of their training package. A list of stewardship course providers is available in Appendix 2

15 What's on your licence?

15.1 Endorsements

Different types of pest management require different skills and knowledge. Therefore, prospective trainees must complete the qualification, skill set or competency training that best suits the type of pest management treatment and pesticide-use required on the job.

Once an applicant has satisfied the relevant training requirements, the DOH will consider the applicant competent in their chosen activity and will endorse the applicant accordingly. Applicants may wish to seek endorsement in one or more activities. The licence will list all the endorsements for which the licence holder has been deemed competent.

Applicants are encouraged to apply for all the endorsements covered by the training provided. The qualification or skill set chosen may automatically entitle the applicant to more than one endorsement.

Important Information: While the DOH may amend an application without warning when the applicant has not satisfied the training requirements, the DOH will not automatically add additional endorsements covered by the training provided. It is the applicant's responsibility to request the endorsements covered by the training completed and to ensure that the correct endorsements are listed on the licence. It is an offence under the Regulations to undertake pest management activities that are not listed on the technician's licence, regardless of whether the required training was completed

An endorsement does not automatically entitle a licence holder to use restricted-use pesticides. Licence holders must be authorised to use such pesticides. Refer to the section 15.2 on Authorisations for more information.

See Appendix 1 for course requirements for different licence qualifications and the activities included in the licence endorsements. Applicants should read and understand the training requirements before enrolling in a course. If unsure, please contact the Pesticide Licensing team, the course provider or the [FAQs](#) page on the DOH website.

15.2 Authorisations

Some endorsements such as fumigation require the licence holder to be authorised to access and use restricted-use pesticides.

The DOH may amend an application without warning if the applicant has not satisfied the appropriate training requirements.

Examples of 'restricted-use' chemicals include:

- *Schedule 7* Poisons (Dangerous Poisons) - these substances have a high potential to cause harm at low exposure and require special precautions during manufacture, handling and use (some examples of the active constituents in some *Schedule 7* products are, chloropicrin, azinphos methyl, fenamiphos, methomyl, methyl bromide, aluminium phosphide, paraquat, 1-3 dichloropropene, ethanedinitrile, ethylene formate, phosphine, strychnine)
- *Schedule 6* Pesticides i.e. dichlorvos.
- Chemicals that contain atrazine.
- Chemicals that contains metham sodium, alpha-chloralose, pindone concentrate, ethyl formate, sulfuryl fluoride.

15.3 Conditions

Conditions are additional requirements that a licence holder must abide by. All conditions will be listed and appear on the licence. For example, comply with Codes of Practice, Standards, Guidelines or Regulations.

16 Amending a licence

Licence holders may request the DOH to add or remove endorsements, authorisations or conditions by completing the approved PS3 form with documentary proof that the licence holder is entitled to the amendment.

17 Expired licence

A PMT licence that has been expired for more than a month cannot be renewed.

A new application (PS1 form) must be submitted, with supporting documentation and full payment, for a new application. If it has been more than 5 years since you supplied us with your endorsed photo or medical certificate you will also need to provide a new endorsed photo and current medical certificate with your new application.

If you have allowed your licence to lapse by more than 5 years you will need to provide a new endorsed photo, current medical certificate and copy of your qualifications. Complete the appropriate [form](#).

In instances where a PT licence has not completed all the Certificate III course requirements, before their licence expires, the person will need to apply to have the PT licence extended by completing a PS3 form. The DOH can only extend a PT licence for a maximum of three years.

18 Mutual recognition and automatic mutual recognition of interstate licences

Technicians who hold a valid licence as an authorised user of pesticides in another State or Territory, and who wish to operate in Western Australia must have their qualifications mutually recognised by the DOH before commencing work in Western Australia. Further information for interstate applicants is available on the [DOH website](#).

19 Transferring a licence to another person

No licences are transferrable to another person.

20 Refunds policy

Once a licence has been processed and issued, no refunds will be granted regardless of whether the pest control business ceases during the term of the licence or the licence holder ceases to work as a technician or trainee. Surrendering a licence to the DOH does not entitle the holder to a refund.

If an applicant decides to withdraw their application and avoid paying the licence fee, the person must contact the DOH within 3 working days of submitting their application.

21 Refused or withdrawn applications

The DOH will fully refund the fee for an application that is refused or withdrawn prior to the issue of the licence.

22 Department of Health business registration

All commercial pest management businesses in Western Australia are required to be registered with the DOH. A pest management business registration allows a person to operate a pest management business from a specified premises. Every application for a pest management business will need to be submitted with confirmation of support by their local government (or local authority) to operate in their jurisdiction.

This should not be confused with registering a business for an Australian Business Number (ABN) or registering a business name. An ABN or business name must be obtained before applying for a DOH Business Registration.

A pest management technician must be employed or self-employed in a registered pest management business. A Guideline on DOH business registration is available [here](#).

Appendix 1: Course requirements for qualification and endorsements

Endorsement 1: Sales		
Important information: This endorsement DOES NOT qualify you to mix or apply pesticides. It allows you to provide general sales advice on pesticide treatments.		
Sales	CPPPMT3006	Manage pests by applying pesticides – Statement of Attainment for coursework and includes simulated pest treatment.

Endorsement 2: Commercial domestic pest control (does not include termites and timber pests)		
The new CPP30119 Certificate III in Urban Pest Management training package can be delivered for the endorsement commercial domestic pests, this training is completed in two phases:		
Commercial domestic pests (not including termites and timber pests)	Pre-requisite for provisional licence - Statement of attainment for theory component of CPPUPM3006 Manage pests by applying pesticides	
	PLUS , course electives determined by the course provider	
	PLUS the following units	
	CPP30119 Certificate III in Urban Pest Management	
	CPPCMN3004	Respond to enquiries and complaints
	CPPUPM3005	Manage pests without applying pesticides
	CPPUPM3017	Maintain, service and repair pest management equipment
	CPPUPM3018	Maintain equipment and pesticide storage area in pest management vehicles
	CPPUPM4003	Assess and advise on pest management options for sensitive operations
	CPPUPM4005	Implement and monitor on pest management options for sensitive operations
	AND additional suggested unit for all technicians	
	HLTAID011	Provide first aid
	Note once a provisional licensee successfully completes all of the above units, the trainee must submit an amendment form to upgrade your licence to a technician licence in commercial domestic pests (excluding “termites and timber pests”).	

Endorsement 3: Commercial domestic pest control (including termites and timber pests)	
Commercial domestic pests (including termites and timber pests)	As for (Endorsement 2) above and incorporating the following 3 elective units
	CPPUPM3008 Inspect for and report on timber pests
	CPPUPM3010 Control timber pests
	CPPUPM3042 Install termite management systems
	AND additional suggested unit for all technicians
	HLTAID011 Provide first aid
	Note once a provisional licensee successfully completes all of the above units, the trainee must submit an amendment form to upgrade their licence to a technician licence in commercial domestic pests including termites and timber pests.
IMPORTANT INFORMATION	
Authorisations related to endorsements 2 & 3	Technicians endorsed in commercial domestic pest control who wish to use the following restricted-use chemicals must undertake additional training - Refer Appendix 2
	Dichlorvos (Insectigas)
	Cholecalciferol (Rampage) (Selontra)
<ul style="list-style-type: none"> • Endorsement 3 alone will NOT result in a licence for the endorsement of 'termite and timber pests'. • Endorsements 2 or 3 above automatically allows you to apply for the 'lawn & garden' endorsement. • Endorsements 2 and 3 will NOT automatically allow you to treat power poles for termites. Endorsement 9 is required to treat power poles. • Do not enrol in Certificate III if you <u>only</u> wish to treat power poles. 	

Endorsement 4: Feral vertebrate control (excludes feral pigeons)

Feral vertebrates minus feral pigeon control	AHC30318 Certificate III in Rural and Environmental Pest Management– comprised of the following units:	
	AHCWHS301	Contribute to work health and safety processes
	AHCPMG203	Work effectively in a pest management environment
	AHCCHM304	Transport and store chemicals
	AHCFAU201	Recognise fauna
	AHCPMG305	Survey pests
	AHCPMG306	Determine pest control techniques
	AHCPMG308	Implement pest management strategies
	AHCCHM307	Prepare and apply chemicals to control pest, weeds and diseases
	AHCPMG309	Apply pest animal control techniques
	AHCPMG307	Apply animal trapping techniques
	AHCPMG304	Use firearms to humanely destroy animals
	AHCPMG312	Apply poison baits for vertebrate pest control in rural and environmental landscapes
	AHCWRK312	Operate in isolated and remote situations
	FWPCOT3259	Operate four-wheel drive on unsealed roads

- This endorsement requires you to use highly toxic pesticides such as strychnine, 1080 or pindone concentrate. Ensure that you obtain the training and authorisation required for the pesticide you will be using.
- The use of strychnine, 1080 and PAPP is controlled by section 72 Notice under the *Medicines and Poisons Act 2014* and a single code of practice. Compliance with the code of practice is a condition of the licence and is legally enforceable.
- This endorsement does not allow you to control feral pigeons. Do not enrol in this course if you just wish to work in feral pigeon control. Feral pigeon control requires endorsement number 5.

Endorsement 5: Feral pigeon control

The new CPP30119 Certificate III in Urban Pest Management training package can be delivered for the endorsement for feral pigeon control. This training is completed in two phases:

Feral pigeon control	Pre-requisite for provisional licence - Statement of attainment for theory component of CPPUPM3006 Manage pests by applying pesticides	
	PLUS the following units:	
	CPPUPM3005	Manage pests without applying pesticides
	CPPUPM3018	Maintain equipment and pesticide storage area in pest management vehicles
	PLUS, the providers Bird Management Course	
	AND additional suggested unit for all technicians	
	HLTAID011	Provide first aid
	Once the provisional licensee successfully completes all of the above units, the trainee must submit an amendment form to upgrade their licence to a full technician licence in feral pigeon control.	

This endorsement requires you to use alpha-chloralose; ensure that you obtain the training and authorisation for this chemical from the training provider.

Endorsement 6: Fumigation

The new CPP30119 Certificate III in Urban Pest Management training package can be delivered for the endorsement fumigation. This training is completed in two phases.

Fumigation	Pre-requisite for all fumigators: Medical certificate obtained from the Departments website and completed by a General Practitioner, AND HLTAID011 Provide first aid	
	Provisional licence: Statement of Attainment for theory component of CPPUPM3011 <i>Manage organisms by applying fumigants to commodities and environment</i>	
	PLUS the following units:	
	CPPUPM4002	Schedule, organise and monitor pest management operations
	CPPUPM4003	Assess and advise on pest management options for sensitive operations
	CPPUPM4005	Implement and monitor on pest management options for sensitive operations
	OR	
	CPPUPM4002	Schedule, organise and monitor pest management operations
	CPPUPM4004	Assess and advise on pest management options for complex sites
	CPPUPM4006	Implement and monitor on pest management options for complex sites
OPTIONAL Competency training for specialised fumigants – Stewardship course Note: Endorsement 6 includes an authority to use methyl bromide and aluminium phosphide. Use of other fumigants requires you to seek authorisation for each fumigant after completing the recognised stewardship course. Once the provisional licensee successfully completes all of the above units, the trainee must submit an amendment form to upgrade their licence to a full technician licence in fumigation.		

This endorsement requires you to use highly toxic chemicals such as methyl bromide and aluminium phosphide. Ensure that you obtain the training and authorisation required for the chemicals you will using. For example: EDN Fumigas, Profume, Telone C-35, Telone C-60, Rural Inline, Vapormate

Endorsement 7: Activities using mechanical spraying equipment

Crops & pasture	AHCCHM307	Prepare and apply chemicals to control pest, weeds and diseases
Forestry	AHCCHM304	Transport and store chemicals
Pest & weed control – non-cropping	AHCPMG301	Control weeds
Turf management	AHCPMG302	Control plant pests, diseases and disorders
	AHCCHM404	Develop procedures to minimise risks in the use of chemicals
	AHCCHM405	Plan and implement a chemical use program

You must complete these units if you plan to use mechanical equipment such as boom spraying, quad-bike mounted equipment, broad acre spraying equipment or air blast equipment.

Endorsement 8: Handheld and backpack equipment

Dieback control alone	AHCPMG302	Control plant pests, diseases and disorders
	AHCCHM307	Prepare and apply chemicals to control pest, weeds and diseases
	AHCCHM304	Transport and store chemicals
Basic weed control	AHCPMG301	Control weeds
<ul style="list-style-type: none"> •Lawn & garden •Landscaping •Bushland/mine site rehabilitation 	AHCCHM307	Prepare and apply chemicals to control pest, weeds and diseases
	AHCCHM304	Transport and store chemicals

These endorsements do not allow you to use mechanical equipment such as boom spraying, quad-bike mounted equipment, broad acre spraying equipment or air blast equipment.

Endorsement 9: Termite treatment of power poles

The new CPP30119 Certificate III in Urban Pest Management training can be delivered for the endorsement of termite treatment for power poles. This training can be completed in two phases:

Termite treatment of power poles (does not include termites & timber pests)	Pre-requisite for provisional licence - Statement of attainment for theory component of CPPUPM3010 Control timber pests	
	PLUS the following units:	
	CPPUPM3018	Maintain equipment and pesticide storage area in pest management vehicles
	PLUS	
	Western Power Course	
	AND additional suggested unit for all technicians	
	HLTAID011	Provide first aid
	Once the provisional licensee successfully completes all of the above units, the trainee must submit an amendment form to upgrade their licence to a full technician licence in termite treatment for power poles.	

Appendix 2: Stewardship course providers

Whilst providers details were accurate at time of compiling, details may change without warning.

	Pesticide	Common name	Provider	Contact	Notes
A	Dichlorvos	Insectigas-D	BOC Gases	Mike Meaney 1800 658 278 0401 153 541	
	Ethyl formate	Vapormate			
	Ethanedinitrile	EDN (fumigas)			
B	Ethyl formate	Vapormate	Pest Education Services & Training	Mark Sheppard 9443 3733 0412 442 265	
C	Cholecalciferol	Rampage Selontra	Bell Labs BASF	Pesticide Licensing (08) 9222 2000	Request a Q&A questionnaire from Pesticide Licensing for either product. Complete the questionnaire and submit to pesticidesafety@health.wa.gov.au for marking
D	Sulfuryl fluoride	ProFume	Trical	Trical 0417 479 449 (08) 8347 3838	

Appendix 3: Definitions

For the purposes of this guide the following definitions apply.

Term	Definition
Applicant	A person that makes a formal application.
Application fee	A fee charged at the time the application is lodged.
Application form	A DOH form that shall be completed and signed by the applicant and submitted to Pesticide Safety.
Authorised Officer	Any officer Authorised under the <i>Health (Miscellaneous Provisions) Act 1911</i> .
DOH Business Registration Certificate	A certificate that authorises the person registered to carry on a pest management business at the premises specified in the registration.
DOH Business Registration Number	A unique identification number generated by the Pesticide Safety Licencing System which appears on the DOH business registration certificate.
Endorsements	The act of approving the use of a particular pesticide against a set of criteria.
Licence	A pest management technician's licence or provisional licence. The licence is restricted by endorsements depending on training and qualifications.
Licensee	A licensed pest management technician or provisional technician.
Pesticide	Is any chemical intended for use as an insecticide, herbicide, rodenticide, fungicide, molluscicide or fumigant
Pest Management Technician	The holder of a technician's current licence.
Provisional Licence	A licence granted under Regulation 39 of the Regulations and required to be obtained prior to the application of registered pesticides for termite control and commercial domestic pests (urban pest control). To apply for a provisional licence a minimum competency is required. (<i>Completion of CPPUPM3006 from Certificate III in Urban Pest Management</i>).
Provisional Technician	The holder of a provisional licence.
Stewardship Course	A training course provided by a company that manufacturers their own pesticide.
Under general supervision	Has the same meaning as 'under direction' defined in the <i>Health (Pesticides) Regulations 2011</i>
Under direct supervision	Has the same meaning as 'personal supervision' defined in the <i>Health (Pesticides) Regulations 2011</i>

Appendix 4: Useful contacts list

Pesticide – Licensing Section, Department of Health

Phone: (08) 9222 2000

Email: pesticidesafety@health.wa.gov.au

Website: www.public.health.wa.gov.au

Training Government – National Register for Training in Australia

Website: www.training.gov.au

My Skills Australian Training Directory

Phone: 133873

Email: skilling@education.gov.au

Website: <https://www.myskills.gov.au/>

Australian Pesticides and Veterinary Medicines Authority

Phone: (02) 6210 4701

Email: enquiries@apvma.gov.au

Website: www.apvma.gov.au

Department of Mines, Industry Regulation and Safety – Dangerous Goods

Phone: 1300 136 237

Email: dgsb@dmirs.wa.gov.au

Website: www.dmirs.wa.gov.au

Department of Mines, Industry Regulation and Safety – WorkSafe WA

Phone: 1300 307 877

Email: safety@dmirs.wa.gov.au

Website: www.commerce.wa.gov.au/worksafe

Department of Primary Industry and Regional Development – Agriculture and Food

Phone: 9368 3333

Email: enquiries@agric.wa.gov.au

Website: www.agric.wa.gov.au

Department of Consumer Protection

Phone: 1300 304 054

Email: consumer@dmirs.wa.gov.au

Website: www.commerce.wa.gov.au/consumer-protection

Poisons Information Centre

Phone: 13 11 26

Department of Water and Environmental Regulation - Pollution Response Unit

Phone: 1300 784 782 (Pollution Watch Hotline)

Website: <https://www.der.wa.gov.au/our-work/pollution-response>

Department of Water and Environmental Regulation

Phone: 6364 7000

Email: info@dwer.wa.gov.au

Appendix 5: Legislation, Standards and Resources

Legislation

The *Health (Miscellaneous Provisions) Act 1911* and the *Health (Pesticide) Regulations 2011* govern all activities relating to pest management businesses and technicians in Western Australia. The legislation is available from the Western Australian Legislation webpage at: <https://www.legislation.wa.gov.au/>.

All pest management businesses and pest management technicians should have a copy of the Regulations.

Standards

Australian Standards can be purchased and downloaded from <https://infostore.saiglobal.com/>. Your local library may be able to obtain copies for you.

Resources and Codes of Practice

Guidelines, forms, codes of practice and other documents relating to pest management in Western Australia are available from the Department of Health webpage at: http://ww2.health.wa.gov.au/Articles/N_R/Pest-industry-licensing-and-registration

This document can be made available in alternative formats on request for a person with a disability.

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